



Support & Tool Options

Need a custom site within days – or – just want to improve an existing site?

- Use/create your own unique URL and site branding
- Add group-specific content to each tool and site menu such as benefits, EAP, provider directories, forms, links, etc.
- Brand your tools and site with standard and advanced customization options
- Already have a site? Pick which tools and support centers you want to add as new buttons, and customize (as above)
- New tools can improve traffic, add power, improve efficiencies, reporting and results

Quality & Privacy Protection + HIPAA BA Interoperability

- Password secured, HIPAA compliant and SSL/https, ability to change password
- No advertising, chat rooms, pop-ups
- Interoperability between TPA, other HIPAA Business Associates with single login access to personal claim, screening, HRA, goals, disease management and other PHI
- All tools and sites are HON-compliant and include highly integrated URAC-accredited medical content and tools for improving health and health care decisions

Intelligent Design to Drive Results

- Of every \$100 spent on health care, up to \$30 dollars goes toward poor quality care — excess, inadequate, errors, infections...
- Over 90% of employees surveyed want additional support to better handle health problems and to avoid unnecessary medical risks, tests and procedures
- 86% of those online browse the web to get medical and health care information
- Poor design and absence of certain tools can negatively impact use, results and returns



119 West Vallette
Elmhurst, Illinois 60126

630.941.9030 • Direct
630.941.9064 • Fax

*Working Together,
Making a Difference*

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Tailored Online Decision Support

Universal • Flexible • Results Oriented • Compliant • Integrated & ...

Take control and tailor your Online Decision Support with a comprehensive, flexible suite of over 50 integrated options to improve health, health care, benefit utilization and work/family life. Key support for all employees that transcends benefit coverages and changes – for decisions regarding symptoms, conditions, test and treatment options, early detection, prevention, wellbeing, PLUS benefits information and more.

Unique Features

Online Decision Support provides up-to-date information and tools in a user-friendly, results-oriented design, including:

- Health Care Safety, Early Detection, Prevention, Battling Germs and Infections, Stress Tool Box and other core skill centers
- e-Learning center – over 500 lessons, plus 280 in Spanish; assign and track too!
- Options to include HRAs, custom rewards program, secure messaging and more
- Options to link e-learning, HRAs & other actions to wellness rewards program
- Information on over 5,000 diseases and conditions including rare disorders, 600 medical tests, 500 common problems and symptoms and 3,000 drugs therapies *via the URAC-accredited Healthwise® Knowledgebase*
- Password security, https sites for PHI with no advertising or chat rooms
- Surveys and other evaluation tools – for feedback and documenting results
- Add benefits info, phones, forms, newsletters and links
- Ability to brand and tailor virtually anything
- Need a tool, lesson or report you don't see? We can develop it.



Benefits

Online Decision Support incorporates a results-oriented design focused on evidence-based medicine and other improvements. Key benefits include:

- 24/365 access to accredited, quality decision content and tools
- Improved decision-making skills in health, care, work/family and other areas
- Improved quality of care and medical outcomes
- Improved the use of health care, benefits, EAP and other resources
- Improved learning, management of chronic conditions and reduction of risks
- Reduced and controlled health care costs, risks of inappropriate care, outdated treatments and complications

A Preferred Choice – Quality, Flexibility, Speed, Results

Our Online Decision Support is a preferred choice by many employers because:

- Quality content and tools are research-based, referenced and regularly updated
- HPN staff are experts at integrating our core content with company, health plan and other workforce-specific benefits
- Security, HIPAA and HON compliance and hosting all included
- Speed and efficiency allows you to go live in as little as 1-2 days
- Communications support options to maximize use and results